## Submitting Paper Claims (CMS 1500)

Providers may continue to submit paper claims to DHMH for claims processing, but will experience longer processing times. Paper claims are generally paid within 4-6 weeks. Providers who choose to submit paper claims must use the CMS-1500 billing form and should send the forms to:

Department of Health and Mental Hygiene
Office of Systems, Operations, and Pharmacy
Claims Processing Division
P.O. Box 1935
Baltimore, MD 21203

## **Instructions for Completing the CMS-1500**

Waiver for Older Adults providers are required to complete certain blocks on the CMS-1500 in order to receive payment. Table 1 shows all blocks that must be completed on the CMS-1500 form to receive payment for waiver services.

## Remember:

- Always use the CMS-1500.
- Use one CMS-1500 form for each waiver participant.
- Be sure that the information entered on the form is legible.
- Be sure that the information entered is correct, especially when entering your Provider Number and the recipient's Medical Assistance ID number.
- Enter all information with blue or black ink.
- Claims must be submitted within 12 months of the date of service.

TABLE 1: Blocks to Complete on CMS-1500 for Billing Waiver for Older Adults Services

Block #	Title of Block	Required Entry		
1.	Medicare/Medicaid/CHAMPUS/CHAMP VA/Group Health Plan/FECA Black Lung/Other	Check the box for Medicaid. Also, check the appropriate box(es) for any other type(s) of insurance applicable to this claim.		
2.	Patient's Name	Enter participant's last name, first name, and middle initial from the Medicaid Assistance Card (e.g., Doe, John A).		
9a.	Other Insured's Policy or Group Number [Participant's Medicaid ID number]	Enter the participant's 11-digit Medical Assistance ID number as it appears on the Medical Assistance Card. The Medical Assistance ID number MUST appear here, regardless of whether the participant has other health insurance.		
11.	Insured's Policy Group of FECA Number	Insert Value "K" of the Maryland Medicaid Billing Instructions, in Block 11 of the CMS-1500.		
21.	Diagnosis or Nature of Illness or Injury (Relate Items 1, 2, 3, or 4 to Item 24.E. by Line)	Participants are diagnosed as Other Specified Housing or Economic Situation; enter code "V608.00."		
24A.	Date(s) of Service From MM DD YY	Enter each separate date of service as a 6-digit numeric date (e.g. 07 01 07) for month, day, and year under the "From" heading. Leave blank the space under the "To" heading. Each date of service must be listed on a separate line. Ranges of dates <u>are not</u> accepted on this form.		
24B.	Place of Service	For each waiver service, enter the appropriate place of service code: 11 for provider's office, 12 for participant's residence, 33 for assisted living or 99 for other facility.		
24D.	Procedures, Services, or Supplies CPT/HCPCS	In the block for CPT/HCPCS, enter the 5-digit Medicaid procedure code for the waiver service (e.g., W0204).		
24E.	Diagnosis Pointer	In the block for Diagnosis Pointer, enter the corresponding line number from Block 21 (e.g., 1, 2, 3, or 4).		
24F.	\$ Charges	Enter the <u>total</u> charge billed for the procedure code (not the cost per unit of service). Do not enter the maximum fee unless that amount is your usual and customary charge. If there is more than one unit of service on a line, the charge entered for this block should be the <b>total</b> for all units on this line.		

24G.	Days or Units	Enter the number of units of service for each procedure. The number of units must be for a single device, visit, or job.		
28.	Total Charge	Enter the sum of the charges shown on all lines for Block 24F.		
31.	Signature of Physician or Supplier including Degree or Credentials [Degree]	Enter the date the CMS-1500 was completed or submitted. A date must be placed in this field in order for the claim to be reimbursed. Signature by the payee provider's authorized representative is optional. Signature by physician or supplier should include degree or credentials.		
33.	Provider's Billing Name, Address, Zip Code, and Phone Number	Enter the name, street, city, and zip code to which the claim may be returned.		
33a.	Provider's Medicaid Provider Number [National Provider Identifier]	Your 9-digit provider number to which payment is made <u>MUST</u> be prefixed with a '5' in order for the claim to be reimbursed (e.g., 5012345678).		
33b.	Provider's Medicaid Provider Number	Your 9-digit provider number to which payment is made MUST be prefixed with a '1D' in order for the claim to be reimbursed (e.g., 1D012345678).		

[1500]								
HEALTH INSURANCE CLAIM FORM  Required field #1: check  Required field								
APP HO VED BY NATIONAL UNFORM CLAIM COMM   TEE OSUS								
PICA all that apply to claim			PICA TTT					
1. MEDICARE MEDICAD TRICARE CHAMPUA GROUP FECA	OTHER 14. INS	SURED'S I.D. NUMBER	(For Program in Item 1)					
(Medicare #) (Medicald #) (Sponsor's SSN) (Member ID#) (SSN or ID) (SSN)	(AC)							
2. PATIENT'S NAME (Last Name, First Name, Middle Initial)  3. PATIENT'S BIRTH DATE MM   DD   YY	SEX 4.INSU	URED'S NAME (Last Nam	ne, First Name, Middle Initial)					
5. PATIENT'S ADDRESS (No., Street) 6. PATIENT RELATIONSHIP TO IN	F 7 INC	URED'S ADDRESS (No.,	Steads					
	oneD 7.INS	ONED 6 ADDRESS (No.,	aliwij					
Required field Self Spouse Child	CITY		Required field #11: third					
Single Married	Other		party insurance info. or rejection code if third					
ZIP CODE TELEPHONE (Include Area Code)	ZIP CC	DDE	party claim denies enter					
	Part-Time Student		a "K" here.					
OTHER INSURED'S NAME (Last Name, First Name, Middle Initial)     must be here!  REL	ATED TO: 11. INS	11. INSURED'S POLICY GROUP OR SECANOMISER						
	4	party insurance info. or rejection code if third party claim denies enter a "K" here.  11. INSURED'S POLICY GROUP OR FECA HUMBER  a. INSURED'S DATE OF BIRTH  MM CO YYY  M F  b. EMPLOYER'S NAME OR SCHOOL NAME						
a. OTHER INSURED'S POLICY OR AROUP NUMBER  a. EMPLOYMENT? (Current or Pres	,	URED'S DATE OF BIRTH	H SEX ☐					
b. OTHER INSURED'S DATE OF BIRTH SEY b. AUTO ACCIDENT?		LOYER'S NAME OR SC	HOOL NAME 2					
MM 100 1 17 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	PLACE (State) D. EMF	Estate to the state of the	Name of the last o					
c. EMPLOYER'S NAME OR SCHOOL NAME c. OTHER ACCIDENT?	c INSI	URANCE PLAN NAME O	R PROGRAM NAME					
YES N	0		R PROGRAM NAME					
d INSURANCE PLAN NAME OR PROGRAM NAME 10d RESERVED FOR LOCAL USE	d. IS TI	HERE ANOTHER HEALT	TH BENEFIT PLAN?					
	L	YES NO	If yes, return to and complete item 9 a-d.					
READ BACK OF FORM BEFORE COMPLETING & SIGNING THIS FORM.  12. PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE I authorize the release of any medical or other information.	tion necessary pay	13. INSURED'S OR AUTHORIZED PERSON'S SIGNATURE I authorize payment of medical benefits to the undersigned physician or supplier for						
to process this claim. I also request payment of government benefits either to myself or to the party who accepts a below.	sagnment ser	vices described below.						
SIGNED DATE	s	IGNED						
14, DATE OF CURPENT: ILLNESS (First symptom) OR 15, IF PATIENT HAS HAD SAME OR SIN MM   CO   YY INJURY (Academi) OR GIVE FIRST DATE MM   CO	MLAR LLNESS. 16. DA	TES PATIENT UNABLE	TO WORK IN CURRENT OCCUPATION					
PREGNANCY(IMP)	FR	OM 1	Required field #24G: Enter the					
17. NAME OF REFERRING PROVIDER OR OTHER SOURCE 17a.	18.HO	MM . ID	procedure. The number of units must be					
19. RESERVED FOR LOCALUSE		quired field	for a single visit /day or item(s).					
	requ	uring	/					
21. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY (Relate Items 1, 2, 3 or 4 to Item 24E by Line) -		uthorization st be entered. SION	Required field #24I:					
1. P . 15 11 #09	* >	/	Enter ID Qualifier					
Required field #21: at least one diagnosis must be present	23. PR	23. PRIOR AUTHORIZATION NUMBER (MMA's ID Qualifier is 1 D)						
24. A. DATE/S) OF SERVICE B. C. D. PROCEDUPES, SERVICES, OR SUPPLIES	, , <del>,</del>	F.   G.	<u> </u>					
From To PLACE OF (Explain Unusual Circumstances)	E. DIAGNOSIS	DAYS	H. I. BEGUT ID. RENDERING COM. PROVIDER ID. #					
MM DD YY MM DD YY SERVICE EMG / CPT/HCPCS   MODIFIER	POINTER \$0	CHAPAGES UNITS	Ref   QUAL   PROVIDER ID. #					
Required		1 1	I NPI					
Required field #24E: field #24A: field #24D: Enter a single	Required field	d #24F: Enter your						
Each date of Required Enter the 5- or combination	usual or customa	ry charges. Do not	NPI (II					
service must be field #24B: character of diagnosis from block #21	if it is the same a	icaid max. fee, only 15 your fee.	NPI U					
individually as a of service, enter that describes for each date of service listed.								
date 2 character modifier if	1 1	1 1	T					
required. Required field #33: E	nter the	Required field #28:En						
Required field billing providers address and zip code. This shoul	, city, state	total sum of all charges	from Required field					
#31: Date of address where claims car returned.		block 24F	#29:Enter third party payments only! Do not					
be entered.	SGIGANCE TO ST	TAL CHARGE IN	enter Medicare					
25. Signatuze optional. PR SSN EIN 26. PATENT'S ACCOUNT NO. 27. ACCEPT, A Torgotic et l'YES	SSIGNAMENT7 28. TO	TAL CHARGE 2	D. AMOUNT PAGE info here!					
31. SIGNATURE OF PHYSICIAN OR SUPPLIER 32. SERVICE FACILITY LOCATION INFORMATION		LING PROVIDER INFO 8						
INCLUDING DEGREES OR CREDENTIALS () cortly that the statements on the Recese		Required	Required field #33b:Enter the billing					
apply to this bill and are made a part Physici.)	1	field #33a: Enter billing	provider ID Qualifier followed by the 9 digit Medicaid Provider #					
<b>Y</b>		provider NPI#						
SIGNED DATE a. NP b.	a.	b.	<u> </u>					